

To: All Customers

From: Jack Greenwell

Re: Returns Policy

Date: __07__ / __17__ / __2020__

This memo is regarding our returns policy. Unless otherwise stated we do not take returns on any product, known exceptions will be listed unless expressly stated the policy is that all sales are final.

Special order firearms: Special order firearms may only be returned for a partial refund before the firearm is picked up. No returns are allowed on firearms with custom work done. A return will only be authorized in the event of a denial or other reason we cannot complete the transfer. This will incur a 20% restocking fee and is subject to approval of management.

Suppressors: Suppressors that have been fired may not be refunded, this may be waived but is subject to a restocking fee. Unless otherwise agreed the restocking fee will be 50% of the paid price of the suppressor.

Gift Card: Gift cards cannot be refunded, this policy cannot be overridden by any manager or employee.

Signed: _____ Signed copy on file

Jack Greenwell